

# ANNUAL REPORT April 2020 – March 2021



Healing from the Heart

# Celebrating our 15<sup>th</sup> Birthday because of YOU

In October 2020, we celebrated the major achievement of TOLFA's 15<sup>th</sup> Birthday. It was a time for reflection to look at all of our achievements over the years. All of the individual animals lives that we have saved and improved, each of them special in their own way. The difference that we have made to staff's lives by being able to provide them with stable employment and a regular income. The transformation of an arid piece of land into a thriving oasis with all the infrastructure required to run a successful veterinary hospital and shelter. Last but not least, all the people that have joined us over the years, supporting and donating to our work and development.

#### We couldn't have done it without you ALL, so a huge THANK YOU to you our donors



# Our biggest donation to date

In June 2020, in its 15<sup>th</sup> year of existence, TOLFA was so very blessed to receive the biggest donation that it has to date which enabled us to extend our infrastructure and purchase a property in the Paharganj area of Ajmer. The incredibly generous donation was received by Mr Pravin & Mrs Sunita Gunjal and Family. On 11<sup>th</sup> March 2021, after some work was done on the property, a blessing was held, followed by a small inauguration on the 20<sup>th</sup> March. Mr Gunjal and his daughter were felicitated by TOLFA secretary Mr Dhairya Soni. A small dispensary was opened where our rescued animals can receive fast emergency treatment (our Kharekhari hospital is 9kms out of town) and where owned adopted street animals can receive free treatment as well as an owner pet clinic. It is hoped in the future, that the rest of the building will be used as a training facility for LSA's, in particular female LSA's who can receive a wealth of practical experience as well as realising that animals are more than just a commodity for our benefit.



## The COVID 19 crisis

In the final week of March 2020, just before this financial year began, India went into strict lockdown due to the threat of the new Covid 19 virus. None of us had ever imagined even just a few months earlier that we could be facing a worldwide pandemic and all the chaos that it would cause. It completely changed our way of working. We had to get special passes from the government to allow our rescue vehicles to travel to the city to continue to rescue sick and injured animals and not get stopped. We had to make strict new protocols of how we were going to navigate our way through the crisis. Our hospital became so quiet as we had to stop all visitors and all building works came to a halt in an effort to keep our staff safe. We made special appeals to the general public for feedstuffs and medicines as we weren't sure at the time, how the lockdown would affect supply chains. We were blown away by how our supporters responded and came to our rescue by sending so many donations in kind. It was AMAZING.



and lockdown from visitors who would usually donate, after his next week we will need YOUR help to ed the 500+ anima in our care.

nd to: TOLFA



or Soya Bean to our Dispensary any day from 9am-5pm

you live far from us you can donate in kind via our Amazon Wishlist one with an Amazor Account can use this bit.ly/TOLFAWish

al Hospital, Kharakheri Village, Nr Foy Sagar, Ajmer, F



Wearing masks and hand sanitization became the new normal and our teams adapted to the new way working.



## Incoming and Outgoing Staff April 2020 – March 2021

STAFF HIRED	STAFF RESIGNED
Mr Banna Driver (Apr 2020)	Mr Dhanraj Charnal (Apr 2020 – Dec 2020)
Ms Gayatri Kanwar LSA (Apr 2020)	Dr Altaph Vet Dr (June 2020 – Sept 2020)
Mr Mahesh Jajoter SA Gen. Staff (Apr 2020)	
Mr Munim Cheeta LA Gen. Staff (Apr 2020)	
Mr Pintu Singh LA Gen. Staff (Apr 2020)	
Mr Rajnish Kumar SA Gen. Staff (Apr 2020)	
Mr Rupesh Prajapat LSA (Apr 2020)	
Dr Lokesh Prajapat Vet Dr (June 2020)	
Dr Kuldeep Singh Vet Dr (Sept 2020)	
Dr Baljeet Poonia Vet Dr (Mar 2021)	

# TOLFA Staff are celebrated as Covid 19 Warriors

In a small function held on the 31<sup>st</sup> October 2020, organised by TOLFA Trustee and Former Chief Warden Civil Defence, Ajmer Mr Amar Singh Rathore and Mr Amit Sharma, Dy Controller, Civil Defence, Udaipur, our TOLFA staff were congratulated for their continued front line work efforts that never ceased during Covid 19's lockdown and beyond. 'Corona Warrior' certificates were presented to all of the staff by special guests, Dr Shree Gopal Baheti ji, Mr Mehraj Khan, Mr Manwar Khan Kayamkhani and Mr Pravin Gunjal. WELL DONE TOLFA STAFF.



# Rescue and Care Project

# Our Achievements April 2020 - March 2021



10,590



total animals helped by our **Rescue & Care Project** 

In 2020-21, **5,282** animals were rescued by our ambulance and admitted to TOLFA for further treatment

We also provided **5,308** animals with veterinary treatment on the streets



## The work goes on regardless

Despite the immense extra pressure that the Covid 19 crisis put on work, we kept our commitment to the street animals in our area by not allowing lockdown to affect our ability to rescue street animals in need. Despite it being a real challenge sometimes for our staff to even be able to get to work due to the police blockades that wasn't going to deter them from the task in hand. We have found real success with the street treatments, as the animals seem to heal faster in their natural environment especially if they

have a 'care giver' to watch over them. We have continued this year to increase the number of street treatments that we perform and now we are currently at about 50%: 50% of hospital admissions to street treatments. The street treatments do require more time though, which has slowed our teams down somewhat.

## TOLFA's 'Rescue and Care Project' monthly stats

MONTH	TOTAL STREET TREATMENTS	NUMBER OF RESCUES ADMITTED SPECIES WISE						TOTAL RESCUE ADMISSIONS
		DOGS COWS CATS EQUINES GOATS				OTHER		
APR 2020	335	273	82	17	0	0	4	376
MAY 2020	190	227	75	15	3	2	0	322
JUNE 2020	208	220	53	37	0	0	2	312
JULY 2020	58	259	60	29	2	1	3	354
AUG 2020	169	408	102	38	0	0	6	554
SEPT 2020	392	345	71	24	1	1	4	446
OCT 2020	516	290	88	35	0	1	6	420
NOV 2020	486	269	78	17	0	2	2	368
DEC 2020	624	370	120	38	0	4	5	537
JAN 2021	773	528	99	26	0	1	7	661
FEB 2021	770	368	78	20	0	0	3	469
MAR 2021	787	316	105	32	0	1	9	463
TOTAL	5308	3873	1011	328	6	13	51	5282

### A new temporary addition to our work – Street animal feeding programme

During lockdown though, it wasn't only the sick and injured animals that needed our help. Due to the fact that many shops and restaurants had closed, tourists had left to go back to their countries and people mostly stayed in their own homes, food resources for the street animals became very sparse indeed. With all of the generous food donations that we received, TOLFA took to the streets with feeding programmes for the hungry animals living in the most vulnerable areas. We also helped regular 'street animal care givers' to secure feeding passes from the government, so they could also continue uninterrupted giving vital food to their local animals.



# 'Shanti' - the story of what a difference medical care, love and a safe haven makes

In January 2006, our rescue vehicle got a call to a young dog who was approximately 6 months old and was semi collapsed on the side of the road. After reaching back to the hospital which at that time was just a couple of buildings on a great expanse of land, the TOLFA doctor examined her and determined that she had distemper. Distemper causes huge disturbances in the body, causing respiratory, gastro intestinal and neurological problems. It is one of the worst viral diseases that we see with a 50% mortality rate in adult dogs and 80% mortality in puppies.

There is no direct treatment as it is a virus, only supportive treatment and so she was given daily IV fluids, vitamins, antibiotics for secondary bacterial infections and extra feed and help with feeding. Miraculously she recovered but was left with the usual chorea or constant twitch that distemper dogs get after recovery. It meant that there was no way we could release her, as she would not have been able to survive on the streets by herself, likely starving to death and so she became one of our very first shelter dogs. We named her 'Shanti'.

She soon became the alpha female of many more shelter dogs to come and she lived with us for an amazing 14 years, dying in July 2020. She was a testament to our work. Had we not been here, she would most likely have died right there on the side of the road, alone and suffering but instead she enjoyed nearly 15 years of life, filled with love



# ABC & Anti Rabies Project



## Contract with AMC temporarily affected by Covid 19

At the end of March 2020, we had to make the difficult decision to suspend our catching of dogs for ABC & Rabies vaccination through our contract with the Ajmer Municipal Corporation. Unlike with our Rescue & Care Project where animals would literally die if we were not there to help them, we deemed it safest for our staff to put a temporary cessation to the project. We still continued however to sterilise and rabies vaccinate every un sterilised dog that was admitted through rescue before being released. After 2 months – April & May 2020 – all catching resumed.



# TOLFA's 'ABC and Anti Rabies Project' monthly stats

MONTH		OGS STERILIZED & ACCINATED	TOTAL DOGS STERILIZED	VIA AMC CONTRACT	VIA RESCUE	OTHER RABIES VACCINES
	TOTAL MALES	TOTAL FEMALES				
APR 2020	13	21	34	0	34	16
MAY 2020	25	15	40	2	38	13
JUNE 2020	145	107	252	210	42	18
JULY 2020	115	116	231	146	85	21
AUG 2020	115	41	156	109	47	13
SEPT 2020	184	96	280	193	87	33
OCT 2020	230	144	374	295	79	17
NOV 2020	145	67	212	179	33	18
DEC 2020	189	74	263	213	50	33
JAN 2021	219	125	344	313	31	31
FEB 2021	99	86	185	76	109	30
MAR 2021	164	161	325	322	3	19
TOTAL	1643	1053	2696	2058	638	262

# Recognition from the Global Alliance of Rabies Control for our anti rabies work



On the 3<sup>rd</sup> November 2020 which is also known as 'One Health Day', TOLFA was recognised for the anti - rabies work that it is doing on a daily basis by receiving the **World Rabies Day Award 2020**.

The award which is given by the Global Alliance of Rabies Control (GARC) and sponsored by MSD Animal Health is decided after receiving nominations by World Rabies Day on the 28<sup>th</sup> September. The judging panel consists of not only individuals from MSD and GARC but also the FAO, OIE, CDC as well as members of the public.

TOLFA were thrilled to receive the award.

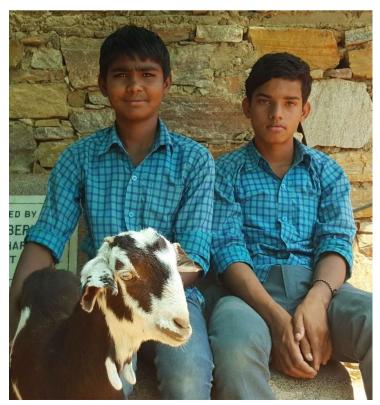
# Our Achievements April 2020 - March 2021



5,901

animals treated by our **Rural Animal** Health Project

# During 2020-21 we gave advice on good husbandry practices and provided veterinary treatment to **5,901** animals belonging to local villagers



During the strict lockdown from 22<sup>nd</sup> March 2020, although our dispensary was open to any emergency cases, we didn't see any patients at all during the month of April 2020. Everywhere became a ghost town. In May 2020 things started to return a bit more to normal and cases started to trickle through, although the lockdown rules were still adhered to.



# TOLFA's 'Rural Animal Health Project' monthly stats

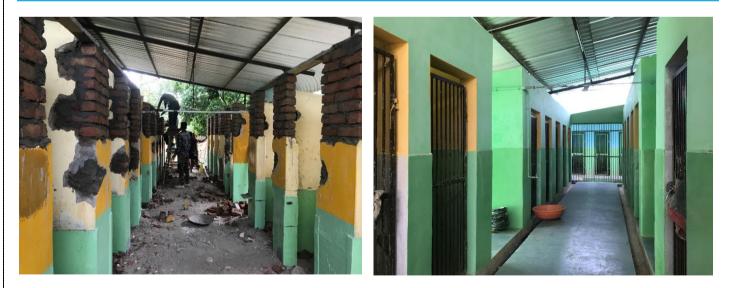
MONTH	TOTAL	TOTAL NUMBER	NUMBER OF ANIMALS TREATED SPECIES WISE				
	OPERATIONS	OF ANIMALS REACHED	GOATS	COWS & BULLS	BUFFALO	OTHER	
APR 2020	0	0	0	0	0	0	
MAY 2020	3	305	233	36	29	7	
JUNE 2020	2	259	222	21	13	3	
JULY 2020	9	241	178	32	27	4	
AUG 2020	5	394	320	45	24	5	
SEPT 2020	6	454	373	37	27	17	
OCT 2020	9	719	613	77	22	7	
NOV 2020	5	705	608	48	29	20	
DEC 2020	14	733	682	25	26	0	
JAN 2021	7	754	713	18	18	5	
FEB 2021	5	646	604	25	14	3	
MAR 2021	5	691	637	27	17	10	
TOTAL	70	5901	5183	391	246	81	

# Animal Welfare Education Project

Sadly during this whole year, because all the schools were closed due to lockdown and beyond, we were unable to organise any of our lectures on the 5 Freedoms, Dog bite & Rabies prevention and TOLFA's work in the schools.

# New Infrastructure in 2020 - 2021

## 40 Kennel Block Upliftment



In July 2020, we started building work on the upliftment of our 40 Kennel Block. Due to the previous years monsoon, when the kennel block had completely flooded, rendering it unusable, it became imperative that we lifted the whole block, 3 ft off the ground to prevent further flooding. We had scheduled the work to start in March/April time as the hot weather began and our rescues start to quieten down but unfortunately we had not anticipated the lockdown and therefore the build was delayed by 4 months which was not ideal, as monsoon was upon us again. The upliftment work was kindly sponsored with a donation from Mr & Mrs T.C Goyal and Family.

## Kitchen Renovation & Roti making machines



Feeding sometimes more than 400 dogs is quite the undertaking and one thing that the dogs love to eat is roti. In July 2020, a room that had previously been used as a store was renovated and tiled to become an animal food prep kitchen. The work was kindly sponsored by Mr Vijay Khemani and Friends as well as receiving a donation for an atta mixing machine. We were also blessed to receive a state of the art roti making machine very kindly donated by Jatan Constructions PVT Ltd.

## Laundry Room



In the early months of 2021, we completed work to our long awaited washing room. During the winter months especially but also at all times of year, we can have more than 600 hundred blankets to wash every single day which is a full time job in itself. The addition of this room built specifically for the purpose along with an industrial washing machine and tumble dryers has made a huge difference to the daily workload and means it is much easier for us to make sure that every animal is as warm as possible on those cold winter nights.

Hepatitis Puppy Isolation Kennels



On the 18<sup>th</sup> February 2021, a small function was held to inaugurate the new 'Hepatitis Puppy Isolation Kennels'. These 27 kennel block had been built to specifically hold puppies suffering from Canine Infectious Hepatitis. During the winter and spring months we are inundated with puppies suffering from this very contagious disease and it is important to keep them isolated away from the healthy puppies. This incredibly generous donation to build the new kennel block was given by Mr & Mrs Krutibash Rath and Family in memory of their dearly departed dog, 'Bruno'.

# Our old 1<sup>st</sup> Rescue Vehicle renovated and fitted with hydraulic lift



In November 2020, a small function was held by Mr Inderchand Pokrana, in which the keys were handed over by Mr Kushaal Yadav IAS, Commissioner Ajmer Municipal Corporation to our newly refurbished rescue vehicle. The vehicle body and parts had been totally overhauled and a new body and hydraulic lift were fitted, thanks to Mr Tejpal Singh and Family. This will enable us to rescue cows and bulls much easier as they no longer have to be lifted into the

vehicle. The vehicle refurbishment was sponsored by Mr's Inderchand Sunil & Ashish Kumar Pokrana, Smt Chanchal Devi Balchand Lunawat Charitable Trust, Shri Shiv Charandas Khandewal Memorial Trust, Mr Rajeev & Pankaj Gupta, Jain Decoration, Mr Jitendra Kumar Bothra and Mr Raj Singh.

# TOLFA Income

TOLFA's Income is through a variety of means including:

- Individual Donors
- Charitable Trust & Organizational Donors
- Donors of goods in kind
- Contract payments from MOU with Ajmer Municipal Corporation for ABC & Rabies vaccination
- Donors from Owner Animal Services

## April 2020 – March 2021 Major Donors

#### **MAJOR DONORS**

Mr & Mrs Krutibash Rath Mr & Mrs Pravin Gunjal Mr Arun Navar Mr & Mrs T.C. Goyal Mr & Mrs V.S Bhati Dharmadha Kuttashala Committee Mr Inderchand Pokrana Shri Bhagwan Mahaveer Viklang Shri Shiv Charandas Khandewal Memorial Trust Sahayta Samity Inner Wheel Club **Bachamool Collections** Mr Dhananjay Date Smt Chanchal Devi Balchand Mr Felix Chelladurai Suresh Rikhab Raj Kothari, Tej Kanwar Roopraj Kothari Charitable Trust Lunawat Charitable Trust Mr Pukraj Jain

## PRIME MEMBERS

Toshniwal Charitable Trust	Mr Vishal Jain	Mr Kunal Jain	
Mr Mahesh Nebhwani	Mr Jitendra Kumar Bothra	Mr Sudhir Sharma	
Flextates Media Tourism	Mr Parasmal Ranka	Mr Vijay Khemani & Friends	
Karuna against Corona	Bejewelled India PVT Ltd	Mrs Vandana Rawat	
Mohan Kumari Dharm Patni Vijay	Mr Rajiv Gupta & Mr Pankaj Gupta	Mr Motilal Jain & Family	
Chand Nahar ji			
RBC Bearings PVT Ltd	Mr Taresh Dhawan	Mrs Shraddha Maheshwari	
Shri Badmata Mandir Sansthan	Mrs Sushma Sharma	Jain Decoration	
Mr Rohit Nambiar	Mrs Sonia Sharma	Mrs Sushma Sankhla	
The Rotary Club Metro	H.S Mehta Infra PVT Ltd	Mr Amar Singh Rathore	
Mr & Mrs Govind Prasad Garh	Jain Social Group	Gajri Dharmendra Jain	
Dr B.K Singh	Mrs Garima Sharma	Mr Raj Singh	
Rotatact Club of Aryan College	Mr Durga Deep Makkad	Mr Sudhir & Dr Nivedita Barve	
Mrs Shanta Kumari Jain	Rays Power Infra PVT Ltd	Mr Vinod Shekhawat	
Ms Amrita Kapur	Mr Akshit Kumar	Mr Satish Chadra Joshi	
Indian Ladies Club	Mr Abhishek Sharma	Mr Rajesh Sethi	
Mr Dilip Kirnani	Mr Bharat Somani	Mr & Mrs Ramakant / Shakuntala Baldi	
Mr Satyeshu Sharma	Mr Prem Singh		

# April 2020 – March 2021 Appreciated Member Donors

# **APPRECIATED MEMBERS**

Ms Puja Dewada (Beawar Govt Coll.)	Mr Natraj	Mr Shalu	
Mr & Mrs Anil Khatwani	Ms Neelam	Mr VC & Sushila Kothari	
Late Shri Sirahmal Mehta	Mr's Rajender Kr, Sunil Kr, Neeraj Kr	Mr Devyansh Dharmendra Jain	
	& Pankaj Kr Ranka		
Adarsh Ladies Club	Prakash Bath Gallery	Nahata Charitable Trust	
Mr Romgopal	Rawat Motors	Urpreet Singh Sahani	
Dr P Toshniwal	Mrs Vinita Jain W/O Mr Vikas Patni	Ms Indra Rathore	
Roshnee Seva Sansthan	Dr Anshu Karel	Third Eye, Pushkar	
Lion Satish Chand Bhatnagar	Ms Shivani Ranjan	Mrs Beena Ram Kashyap	
Mr Jagdish Prasad Vijay	Mrs Rajnish Choudhary	Mr Aalok Jain	
Mr Mahesh Chandra Sharma	Mr Mohan Lal	Late Shri Maniram Bohra	
Mr Dilip Choudhary	Shri Bhagat Bhagwan Darbar	Mr Ankur Agarwal	
Manish Industrial Corporation/ Mr	Dr Dharmendra Kumar Jain	Moli Shree T.R Sharma	
Rikhab Chand Jain			
Mr Sunil Sucklecha	C.I Joshi	Mr Nikunj Bhogara	
Mr Laxmi Verma	Ms Prerna Mehara	Divya Jain & Harsh Jain	
The Ranka Family	Mrs Gyani Devi	Mr Rajesh Jain	
Dr Beena Kalra			

## April 2020 - March 2021 Major Donations in Kind

	MAJOR DONATIONS IN KIND	
Mr Piyush, All Saints School	Mr Manoj Nayak	Mr Nitin Khemchandani
Mr P.C Lunia & Friends	Mr Jai Satwani	Mr Moolchand Jayram Das
Mr Pulit Waliya	Mr & Mrs Avichal Pandey	Mr & Mrs C.P.Singh
Ms Priyanshi Pandey	Mahatma Gandhi Hospital	Vijay Food Products
Ms Shobha Bhavner	Mr Sukraj Singh	Mr Deepak Khorwal
Mr Mahipal Chand & Friends	Mr K Harwani	Jai Ambe Seva Samiti
Ms Gao Bhaktgan	Mr Ankush	Ms Sushila
Mr Karan Singh	Mr K.K Mittal	Mr Amit
Mr Nouratmal Panchaal	Mr Dilip Mehata	Mr Ashok Kumar
Mr Dharmdash Pashwani	Mrs Riddhi	Ms Meena Rathore
Mr Jaswant Mehata	Ms Saraya Pitar Gan	Mr's Lokesh & Prabhu ji

### April 2020 – March 2021 Owner Animal Clinics



Sadly even in times of Covid 19, it doesn't stop animals getting sick and so therefore our dispensary remained open even during lockdown but rather than on an open clinic basis, it was on phone permission basis. During April and May 2020 though, we were only receiving the most urgent cases to protect our staff from too much contact with the general public with strict guidelines for the owners to follow. During this time we also did not do any elective surgery.

TOLFA's 'Owner Animal Clinics' monthly stats

MONTH	NUMBER OF TREATMENTS SPECIES WISE						PET OPE	RATIONS	
	DOGS FREE	DOGS Donation	CATS FREE	CATS Donation	OTHER FREE	OTHER Donation	TOTAL TREATMENTS	ABC	OTHER
APR 2020	129	67	4	0	2	0	202	0	0
MAY 2020	189	82	21	0	0	0	292	0	0
JUNE 2020	235	165	17	5	2	0	424	2	7
JULY 2020	246	245	31	0	10	0	532	5	7
AUG 2020	239	308	24	7	1	0	579	0	0
SEPT 2020	286	362	30	1	1	0	680	3	0
OCT 2020	277	301	18	0	4	0	600	2	7
NOV 2020	264	210	11	3	3	0	491	0	7
DEC 2020	263	259	36	0	1	0	559	1	6
JAN 2021	442	320	27	2	0	0	791	0	1
FEB 2021	290	284	32	0	0	0	606	3	3
MAR 2021	307	305	29	0	4	0	645	2	5
TOTAL	3167	2908	280	18	28	0	6401	18	43

# TOLFA India is registered with:

- Sub Registrar, Ajmer as a Charitable Trust. Registration no: 3397/ 23.10.06
- Animal Welfare Board of India as a recognized Animal Welfare Organization. Reg. no: RJ723/11
- Rajasthan Public Trust Act. Registration no: 01/AJMER/2017 dated 04.01.17
- Income Tax Dept for 12A & 80G
- Federation of Indian Animal Protection Organizations (FIAPO) as a Member Organisation

# TOLFA's Mission

To provide vital and preventative healthcare to India's ownerless animals and those belonging to low-income owners, as well as educate communities in their welfare and value

# TOLFA's Vision

A world where animals live free from disease and are valued as our equals

# TOLFA's Objectives

- To provide rescue, treatment, care and rehabilitation to animals, specifically ownerless animals suffering from injury, disease, maltreatment or ill usage and for the benefit of the public, to try and eradicate those diseases such as rabies that can be transmitted from animals to humans.
- To foster kindness and compassion towards our fellow sentient beings through education of all aspects of animal welfare.
- To empower and enrich the lives of local people, particularly in impoverished rural areas by helping them to achieve a secure and sustainable future for themselves.

# TOLFA India trustees April 2020 – March 2021

- Mr Kamlesh Khatri
  Managing Trustee
- Mr Dhairya Soni
  Secretary
- Mrs Rachel Wright
  Chairperson & Treasurer
- Mr Amar Singh Rathore
  Legal Advisor
- Mr Surendra Rathore
- Mr Rakesh Jain
- Mr Pavan Kumar Sharma
  IT Advisor
- Mr Paramjeet Singh